

April 2019

Leeds Road Practice



Welcome to the second edition of our monthly newsletter aiming to provide you with up to date information regarding the practice. We hope that you like our

new format and we are always looking for ideas in regards to how we can improve so please provide feedback to Leedsroadpractice@nhs.net

As of 1st April the cost of an NHS prescription has risen to **£9.00** per item.

If you need more than 12 prescriptions a year you could save money with a Prescription Prepayment Care – ask a member of the Reception or Dispensary Team to find out.

Did you know we offer a number of pre-bookable appointments with GP's, Nurses, Pharmacists and physios at Harrogate's Extended Access clinic. Appointments are bookable through contacting our Receptionists on 01423 566636.

KEEP AN EYE OUT ON OUR SOCIAL MEDIA PLATFORM AND WEBSITE IN 2019 AS WE AIM TO INCREASE OUR ONLINE PRESENCE TO BETTER REACH OUR PATIENTS AND SPREAD ANY PRACTICE RELATED NEWS @LeedsRoadPractice

EASTER HOLIDAYS

Please be aware the surgery will be closed on Friday 19th April and Monday 22nd April. The surgery will re-open on Tuesday 23rd April at 07:30am. If you require urgent medical advice during this time please call NHS 111, if you require urgent medical attention during this time please call NHS 999.

The surgery will be providing a number of pre-booked appointments throughout the Easter break at the Extended Access Hub (Mowbray Square). Please contact us directly to book into these appointments in advance.

STAFF TRAINING – PRACTICE CLOSURE

Please see below staff training dates for May and June. The surgery will be closed on these dates for essential staff training and GP updates. For urgent medical advice please call NHS 111 and for urgent medical assistance please call NHS 999. The surgery will re-open the next working day as per normal opening hours.

Thursday 2nd May 2019 – 13:00-18:00

Tuesday 18th June 2019 – 13:00-18:00

More dates to follow throughout the year.

WHAT WE DID FOR YOU IN MARCH

We hope that you will find these figures both interesting and enlightening and we thank our patients for their patience in what can often be challenging times when they contact the surgery. The practice continues to provide the highest standard of care within the resources available.



MARCH 2019 – WITHIN 1 MONTH

Registered Patients:	13,638
Calls Received:	8,900
Calls Made:	3,905
Appointments Attended:	5,646
Referrals Made:	354
Prescription Items Issued:	21,119
Home Visits:	211
Laboratory Results:	1,527
Correspondence Sent and Received:	5784

2018-2019 FINANCIAL YEAR - APPROX

Registered Patients:	13,600
Calls Received:	94,543 (350 P/DAY)
Calls Made:	43,824 (173 P/DAY)
Appointments Attended:	70,543 (278 P/DAY)
Referrals Made:	5,319 (21 P/DAY)
Prescription Items Issued:	263,565 (1041 P/DAY)
Home Visits:	3,978 (16 P/DAY)
Laboratory Results:	21,863 (86 P/DAY)
Correspondence Sent and Received:	57,465 (277 P/DAY)

April marks the start of a campaign by NHS England to raise awareness of Type 2 Diabetes. A record number of people both at the practice and in the UK are living with Type 2 diabetes.

As a practice we are encouraging patients to attend for their 5 yearly NHS health check. Even though

ARE YOU AGED 40-74 WITH NO CURRENT LONG TERM HEALTH CONDITIONS? YOU MAY BE ELIBIGLE FOR A FREE NHS HEALTH CHECK. TO FIND OUT MORE PLEASE VISIT

www.nhs.uk/nhshealthcheck

you might be feeling great, if you're over 40 you may be at a greater risk of heart disease, diabetes, dementia, stroke or kidney disease.

We can work with you to lower your chances of developing thee health problems in the future.